



## LUXURY VINYL CARE & WARRANTY

**INSTALLATION:** After your new floor is installed, keep traffic light. Do not place furniture or wash the floor for 24 hours.

**DAILY MAINTENANCE/CLEANING:** Allow 3-5 days before thoroughly washing your floor to allow adhesive and seam sealer to cure. Remove loose dirt and sand with a broom or vacuum regularly (at least 1 time a week). Wipe up soils immediately to prevent stains. If a spill dries, remove it with a damp sponge, cloth or mop. Clean floors with the manufacturer's cleaner or clear, non-sudsing ammonia and warm water. Do not use soap, detergents, or abrasive scrubbing pads as they will dull the floor. Using a terry cloth mop or rung out cloth, wipe the floor and allow to dry. Wet-mopping is not recommended. For removal of stains, follow manufacturer's guidelines. Use rugs at entrances to catch debris and clean rugs regularly. Latex backed rugs and asphalt driveway residue can cause yellowing.

**LVT GROUT:** LVT grout is acrylic grout. Use manufacturer brand grout on your floor only. If a slight grout haze is noticed after 24 hours, it can be removed by scrubbing with a nylon pad and a solution of ¼ cup non-sudsing ammonia in a gallon of clean, warm water. Thoroughly rinse the area with plain, clean water. Do not use chemical grout cleaners. If voids in the grout joint are discovered after installation, they can be filled by applying new grout directly over the fresh grout.

**DENTS/GOUGES:** Luxury vinyl floors are susceptible to denting, gouging or scratching when heavy objects are placed on or dragged across them. Luxury vinyl flooring may advertise scratch-resistance, but no floor is scratch-proof. Avoid spiked heels, cleats or hard soled shoes in the house. Furniture legs should rest flat on the floor, not angled. Wide, hard plastic protector pads should be used on immobile furniture, and any furniture that will be moved across your vinyl flooring (chairs, bar stools, etc.) should have felt protector pads. Replace felt pads as needed. Heavy appliances and furniture should never be slid or wheeled across a vinyl floor. Always protect your flooring with a piece of plywood, underlayment or Masonite when moving heavy objects. Avoid moving furniture with casters. If necessary, one plank or tile can be replaced.

**CLIMATE CONTROL/MOISTURE:** Keep the room at 65 degrees or greater for at least two days before, during, and after installation to allow the adhesives to set up properly. Underlayment seams occasionally become noticeable when the humidity level in the house changes too much after the underlayment is installed. This is a limitation of the product, not a warranty item unless the ridges exceed 1/8". Temperatures below 65 could cause adhesive failure or shrinkage.

**RADIANT HEAT/WIRSBO:** When turning on, turn on to lowest setting and increase in increments of no more than 5 degrees per day to prevent from shocking floor. Temperature should not exceed 85 degrees. Radiant heat needs to running at full capacity for 3 weeks before installation.

**SUN EXPOSURE:** Unfortunately, most types of flooring are susceptible to damage from the sun. Over time, vinyl flooring can fade in direct sunlight. It's recommended that you draw the curtains shut to protect your flooring during times of heavy sunlight. Excessive heat and light could cause thermal degradation; it's important to keep windows with strong sun exposure covered to protect your flooring.

**OTHER MAINTENANCE:** It will be necessary for the homeowner to re-silicone between the bathtub/toilets and the vinyl flooring periodically. This should be done as soon as you notice a problem; otherwise water damage may occur. If the floor becomes dull, a polish may be available. Do not use polishes not approved by the manufacturer. See manufacturer information for specifics.

**The above information is a compilation from several manufacturers & given as a general guideline. For more detailed information, please refer to the brand manufacturer's website for your specific product.**

**WARRANTY:** Village Floor & Wall, Inc. warrants workmanship for 1 year from the date of installation. Materials are warranted to the same extent and for as long as the manufacturers warrant such. Inspect your job thoroughly immediately following installation, to see if everything is completed as agreed. Warranty items that are covered by your contractor should be reported to them, they in turn will contact us. The following are excluded from the terms of this warranty: loss or damage from normal wear and tear, humidity level changes, negligence or improper maintenance. Loss or damage which the homeowner has not taken timely action to minimize is also excluded.